

TITLE	Environmental Policy				
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### Environmental Policy Statement

Touchwood is a well-established shopping centre which opened in 2001 in the municipal borough of Solihull, the most affluent area of the West Midlands. The 650,000 sq. ft development cost £110 million to build, has a John Lewis department store occupying 265,000 sq. ft as well as 80 other stores, over 20 restaurants and a Cineworld nine-screen multiplex cinema as well as offering 1,700 car parking spaces.

Touchwood's Workman Retail and Leisure Property Management team adopt a one team approach collaborating strategically with Asset Managers Lendlease and working in partnership with incumbent hard and soft services providers to deliver a clean, well maintained, safe and environmentally friendly destination.

Touchwood's General Manager is responsible for establishing, implementing and maintaining an Environmental Policy. Touchwood's Environmental Policy is reviewed annually, updated as necessary and shared internally and externally to all its interested parties.

The policy is appropriate to the purpose and context of the organisation through careful consideration of the nature, scale and environmental impacts associated with the delivery of Property Management activities, products and services to the Centre.

Touchwood operate an Environmental Management System to the framework of ISO 14001:2015 ensuring continual improvement to its environmental performance by annually reviewing all its environmental aspects, setting and delivering annual environmental objectives and a commitment to fulfilling its compliance obligations.

Touchwood recognise we have entered a decade of change and are committed to protecting the environment by minimising pollution to air, land and water, maintaining biodiversity, protecting natural resources and eliminating statutory nuisances.

### Touchwood will strive to:

- Promote efficient management and control of waste disposal methods in conjunction with prevailing legislative guidelines (e.g. The Environmental Protection Act 1990 and Waste (England and Wales) Regulations 2012).
- Minimise energy and water consumed wherever possible through efficient utilisation of resources, energy & water and seek to promote usage of reusable materials.
- Evaluate its supply chains environmental credentials against its environmental standards to assess its suitability and review assessments to ensure delivery performance standards are maintained.
- Fully support Lendlease Retail LP's Responsible Property Investment Strategy through the implementation of targets to achieve sustainable economic growth, vibrant and resilient communities and a healthy planet and people.
- Monitor and seek to reduce journeys made where practicable, promoting greener travel alternatives such as public transport and use of bicycles.
- Encourage staff to participate in charitable events and support local communities where possible.

### Responsibilities:

- Touchwood staff and students each hold responsibility for implementing relevant areas of this Policy by following guidance, operational procedures as relevant to job roles, attending training and getting involved in initiatives designed to embed its aims.
- Any Environmental non-conformance should be reported in line with Incident and Environmental Management System internal and external procedures.
- Environmental incidents will be managed in compliance with Emergency Preparedness and Response Procedures.
- Top management are responsible for authorisation and implementation of Touchwood's Environmental Policy and EMS documentation and will ensure suitable and enough resources are made available to maintain its environmental standards.

*Tony Elvin, General Manager*  
*November 2019*

